

Lean case processing according to international best practices

Simplification of the administration. Cabinet order no. 47, among others The Ruling Cabinet in Denmark 1768-1772)

On 10 November 1770, the king (Struensee) sent out a cabinet order stating that all future cases were to be sent through the king's cabinet.

This was done to achieve standardised communication between government agencies.

All government agencies would now follow the same working procedures and methods for organisation of documents and files.

A chart was prepared, showing how to report to the king and similar schemes were to be followed in all departments.

All requests would include a brief synopsis, summarised in consecutive numbers.

The king would then write his decision beside each number.

The king (Struensee) emphasised that requests as well as decisions should be carefully stored and bound at each quarter or half-year.

Struensee's simplification of the administration was inspired by reforms implemented by Frederick the Great in Prussia implemented to streamline the state.